

## Terms of Booking

The following terms apply to all bookings made for Cwt Mochyn Cottage or Hen Ffermdy Cottage (the "property") with David and Philippa Pickworth (trading as Banceithin Farm and Holiday Cottages) of Banceithin, Bethania, Llanon, Ceredigion SY23 5NP ("we" / "us"). Payment of a deposit of 25% of the total cost or, in the case of bookings made four weeks or less prior to arrival, payment of the total cost of booking, will be taken as acceptance by the booking party of these terms.

1. The property should be left in a clean and decent condition. All breakages and other damage to the property will be charged for. If extra cleaning is required over and above the normal, the booking party will be charged a fixed sum of £20 (twenty pounds) or the full cost to us of such extra cleaning, whichever is the greater, subject to a maximum of £50 (fifty pounds).
2. Only the stipulated maximum number of guests can stay in the property, namely two persons (plus one infant) in Hen Ffermdy and six persons (plus one infant) in Cwt Mochyn. No additional guests will be permitted to stay overnight in the property unless previously agreed.
3. No responsibility is accepted for personal possessions in the property and vehicles parked outside the property. Breakages and other damage to shared facilities, including games room, store room and treehouse, and related equipment, provided for the use of guests, will be charged for.
4. Subject to the following, all deposits are non-refundable and payable within one week of a provisional booking being made, with the balance of the total cost to be paid no later than four weeks prior to arrival.
  - 4.1 In the event of cancellation of a booking by the booking party before four weeks prior to arrival, the deposit will be refunded in full if we are able to re-book the property.
  - 4.2 In the event of cancellation of a booking by the booking party within four weeks prior to arrival, we shall retain the deposit and, subject to our discretion, the following additional cancellation charges shall apply:
    - (a) 25% of the balance if notice of cancellation is received within four weeks of the arrival date;
    - (b) 50% of the balance if notice of cancellation is received within three weeks of the arrival date;

- (c) 75% of the balance if notice of cancellation is received within two weeks of the arrival date;
- (d) 85% of the balance if notice of cancellation is received within one week of the arrival date; and
- (e) 100% of the balance if notice of cancellation is received within 48 hours of the check-in time on the day of arrival.

4.3 If for any reason we are unable to provide the property as booked, we shall refund in full the deposit or the total cost of booking (as applicable) paid by you to us as at the date on which we notify you of cancellation.

5. Our privacy policy which covers how we use, collect, share and store the personal data of people who have booked or have enquired about booking a property can be found on our website.